

# Plan to increase motivation and participation level of volunteers inside the organization

## PROBLEM

 Lack of communication



 Lack of personal interest & motivation



 Lack of reliable volunteers

 Overloading pro-active volunteers with work




 Organizational discomfort




 Impossible growth


### TOOLS #1 Enhancing communication channels

- Old communication channels weren't effective at all
- Ask our members for feedback and LISTEN!
-  **Result:** New online communication platform: Discord


### TOOLS #2 Facilitating in-person accessibility for volunteers

- Show our volunteers there's always someone to help
- Always search for ways to be reachable in-person
-  **Result:** Weekly Office hours of our top-management

### TOOLS #3 Strengthening internal structurization

- Management positions are key to efficiency of our organisation
- Watch out for work overload or lack of motivation of our team leaders
-  **Result:** New position "Ombudsman" – contact person for personal notes

### TOOLS #4 Cultivating a sense of community online

- Acknowledge the need for personal projects
- Encourage fun and informal aspect of the community
-  **Result:** Humor online page for our community, special broadcasting